This resource is designed to support dental care teams in identifying patient’s health and risk status using in-office and teledental service modalities.

**For the Front Desk Team:**
Prioritizes patient outreach and provides scheduling recommendations.

**For the Dental Clinical Team:**
Suggests management and interventions based on health and risk status.
<table>
<thead>
<tr>
<th>Oral Health Status (including risk factors that affect oral health)</th>
<th>Management Type</th>
<th>Targeted Outreach and Scheduling Approaches</th>
<th>Interventions</th>
<th>Caries Risk Assessment (CRA) Periodontitis Risk Assessment (PRA)</th>
</tr>
</thead>
</table>
| **Excellent Oral Health**                                    | Self-management | Teledental Health Promotion/Disease Prevention (HP/DP) visit: | ▪ Motivational Interviewing: D9994  
▪ Caries Risk Assessment: D0601-0603  
▪ Oral Hygiene Instructions: D1330  
▪ Nutritional Counseling: D1310  
**Description:** Using motivational interviewing/shared decision-making techniques, craft a home care plan with patients and families to maintain low caries risk, promote oral health and overall health | CRA: Low  
PRA: Low |
| **Moderate/Good Oral Health**                                | Self-management  
Disease management | Teledental visit*:  
*In-office visit: (if needed)  
▪ Non-aerosol, low aerosol or minimally invasive procedures¹  
**In-office visit:**  
▪ Non-aerosol, low aerosol or minimally invasive procedures¹  
▪ Droplet precautions and aerosol-mitigating engineering and clinical options² | CRA: Low/Moderate  
PRA: Low/Moderate  
(or chronic gingivitis/periodontitis as a diagnosis) |
| **Compromised or At-Risk for Oral Diseases**                 | Self-management  
Disease management  
Urgent dental care | Teledental visit:  
▪ Teledental HP/DP as above and schedule in-office visit according to risk  
**In-office visit:**  
▪ Non-aerosol, low aerosol or minimally invasive procedures¹  
▪ Treatment plan with in-office visits scheduled according to low aerosol or mod/high aerosol producing visits² | CRA: Moderate/High  
PRA: Moderate or chronic gingivitis/periodontitis |
| **Poor Oral Health**                                         | Self-management  
Disease management  
Immediate and/or urgent dental care | Teledental visit:  
▪ Teledental HP/DP as above and schedule in-office visit according to emergency  
**In-office visit:**  
▪ Non-aerosol, low aerosol or minimally invasive procedures¹  
▪ Moderate/high aerosol procedures² | CRA: Moderate/High  
PRA: High |
| **Emergency or New Dental Patient**                          | Self-management  
Disease management  
Immediate and/or urgent dental care | Teledental visit:  
▪ Teledental HP/DP as above and schedule in-office visit according to emergency  
**In-office visit:**  
▪ Non-aerosol, low aerosol or minimally invasive procedures¹  
▪ Moderate/high aerosol procedures² | CRA: Determine  
PRA: Possibly determine |

¹Non-aerosol, low aerosol or minimally invasive procedures  
▪ Preventative: Exams, hand scaling  
▪ Prevention and Caries Control: Fluoride Varnish, Silver Diamide Fluoride (SDF), Curodont Repair Fluoride Plus  
▪ Minimally Invasive Dental Procedures or Materials: GIC sealants, ART + Hall techniques, Non-surgical extractions  

²Engineering Controls and Aerosol mitigating in-office clinical/procedural options  
▪ In-office rinse  
▪ Rubber dam use  
▪ In-room aerosol evacuators and HVAC design  
▪ High speed suction attachments such as Iso-lite  
▪ Minimally invasive dental treatments and products  
▪ Electric handpiece uses in lieu of air-driven high speed handpieces